



# You need the best diagnostic test to help heal your infection, even if your insurance won't cover it.

Why? Because you need the right antibiotic or antifungal to treat your infection. Not all antibiotics work on all bacteria — or in all parts of the body. The MicroGenDX DNA diagnostic test solves these problems.

## How is this test different?

Other diagnostic tests like culture and sensitivity (C&S) date back to 1870, are less reliable (often returning negative or inconclusive results), and can therefore lead to prescribing the wrong antibiotic. A MicroGenDX DNA test is:

- **Faster and more accurate.** MicroGenDX DNA tests provide preliminary results within 24-48 hours and comprehensive results that are 99.2% accurate within 3-5 days. *C&S can take weeks to grow bacteria and even longer for fungi.*
- **Identifies the right antibiotic.** MicroGenDX tests include antibiotic resistance gene detection, so you won't receive drugs that don't work.
- **Proprietary.** You can't get this proprietary test done at any other lab.
- **Necessary.** Your physician has determined this test is medically necessary.
- **Effective.** MicroGenDX has more than 70 published studies proving the effectiveness of this test in healing infections.

## What does it cost?

Although MicroGenDX DNA testing is reimbursed by Medicare and many private insurance plans, *not all insurance plans cover this newer technology or tests performed by out-of-network labs.* **This means you might be charged \$249 for this test.** But if you are willing to pay for a better diagnostic test that will help you heal, regardless of insurance reimbursement, then please let your provider know so they can send us your sample.



Facts of NGS  
video

Increase your chance of ending chronic infections, pain, and endless rounds of antibiotics by taking a MicroGenDX diagnostic test today.

DETECT THE RIGHT BUG AND GET THE RIGHT DRUG



View patient testimonials

# IMPORTANT: Your MicroGenDX Medical Bill



## Medicare/Insurance

MicroGenDX will file claims to Medicare and most Medicare Advantage, Medicaid, Medicaid Advantage, federal plans, and commercial plans.

## Patient Obligation and Payment

For any patient responsibility after insurance has been processed, we will send you a statement. If insurance reimburses you for services rendered by MicroGenDX, we will expect you to send us the check or make a payment in the amount that was reimbursed to you. If a non-contracted insurance does not pay, we will bill you \$249.



[View patient payment page](#)

You can pay for the tests directly using any of these methods:

- Check or money order
- Calling the Billing Department
- Credit card
- Online

## Why You Could Receive a Bill

Some private insurances might not pay for the whole balance of the bill. You will then get a bill for the remainder. If the amount billed to you is greater than \$249, then you can ask MicroGenDX to lower the bill to \$249, and in most cases MicroGenDX will accommodate this request.

However, there are some scenarios where you will receive a bill for more than \$249, such as:

- You have insurance that sends all correspondence and/or payments directly to the patient. You are then responsible for paying MicroGenDX the amount owed.
- We are contracted with your insurance but you have not yet met your in-network deductible or have a coinsurance amount for which you are responsible.
- Your provider has added additional supplemental testing to your test order.



If you have any questions,  
please call Customer  
Service at 1-855-208-0019  
or visit [MicroGenDX.com](http://MicroGenDX.com)



**MicroGenDX**

qPCR + NGS DNA DIAGNOSTICS  
FOR ACCURATE MICROBIAL IDENTIFICATION

[www.microgenDX.com](http://www.microgenDX.com)