



You need the best diagnostic test to help heal your infection, even if your insurance won't cover it.

Why? Because you need the right antibiotic or antifungal to treat your infection. Not all antibiotics work on all bacteria — or in all parts of the body. The MicroGenDX DNA diagnostic test solves these problems.

How is this test different?

Other diagnostic tests like culture and sensitivity (C&S) date back to 1870, are less reliable (often returning negative or inconclusive results), and can therefore lead to prescribing the wrong antibiotic. A MicroGenDX DNA test is:

- **Faster and more accurate.** MicroGenDX DNA tests provide preliminary results within 24-48 hours and comprehensive results that are 99.2% accurate within 3-5 days. *C&S can take weeks to grow bacteria and even longer for fungi.*
- **Identifies the right antibiotic.** MicroGenDX tests include antibiotic resistance gene detection, so you won't receive drugs that don't work.
- **Proprietary.** You can't get this proprietary test done at any other lab.
- **Necessary.** Your physician has determined this test is medically necessary.
- **Effective.** MicroGenDX has 70 published studies proving the effectiveness of this test in healing infections.

What does it cost?

Although MicroGenDX DNA testing is reimbursed by Medicare and many private insurance plans, *not all insurance plans cover this newer technology or tests performed by out-of-network labs.* **This means you might be charged \$199 for this test.** But if you are willing to pay for a better diagnostic test that will help you heal, regardless of insurance reimbursement, then please let your provider know so they can send us your sample.

Increase your chance of ending chronic infections, pain, and endless rounds of antibiotics by taking a MicroGenDX diagnostic test today.



[View patient testimonials](#)

DETECT THE RIGHT BUG AND GET THE RIGHT DRUG

IMPORTANT: Your Medical Bill



Medicare/Insurance

MicroGenDX will file claims to Medicare, Medicare Advantage, Medicaid, Medicaid Advantage, federal plans, and all commercial plans.

Patient Obligation and Payment

For any patient responsibility after insurance has been processed, we will send you a statement. If insurance reimburses you for services rendered by MicroGenDX, we will expect you to send us the check or make a payment in the amount that was reimbursed to you. If a non-contracted insurance does not pay, we will bill you \$199.



[View patient payment page](#)

You can pay for the tests directly using any of these methods:

- Check or money order
- Calling the Billing Department
- Credit card
- Online

Why You Could Receive a Bill

MicroGenDX diagnostic testing is charged in one of the following ways:

- Paid for by private insurance
- Paid for by Medicare/Medicaid after the test is taken
- Paid for directly by you after the test is taken

Medicare, Medicaid, or private insurance might not pay for the whole balance of the bill. You will then get a bill for the remainder. If the amount billed to you is greater than \$199, then you can ask MicroGenDX to lower the bill to \$199, and in most cases MicroGenDX will do this. ***This is the MicroGenDX Patient Promise.***

However, there are some scenarios where you will receive a bill for more than \$199, such as:

- You have insurance that sends all correspondence and/or payments directly to the patient. You are then responsible for paying MicroGenDX the amount owed.
- Your insurance is terminated, or the Coordination of Benefits (COB) statement has not been updated.
- You have insurance that we participate with, and you have not yet met your in-network deductible or have a coinsurance amount for which you are responsible.



If you have any questions, please call Customer Service at 1-855-208-0019 or visit MicroGenDX.com



MicroGenDX

qPCR + NGS DNA DIAGNOSTICS
FOR ACCURATE MICROBIAL IDENTIFICATION

www.microgenDX.com