qPCR + Next Generation Sequencing (NGS)

DNA diagnostics for challenging infection cases



New hope for patients suffering from challenging infections.



Dear Healthcare Provider,

Thank you for choosing MicroGenDX for your microbial diagnostic testing needs.

This binder answers questions you may have about our testing and describes the process MicroGenDX undertakes to help you diagnose and treat your patients' infections. Please see the next page for a table of contents.

Who we are as a company

MicroGen Diagnostics (MicroGenDX) is a CAP-accredited and CLIA-licensed clinical diagnostic laboratory focused primarily on microbes and infections, and uses qPCR+NGS molecular technology in its analysis. MicroGenDX was founded by esteemed wound care doctor Randall Wolcott in 2008, and is currently owned and operated by former Pfizer executive Rick Martin, who witnessed the positive clinical impact of qPCR+NGS firsthand. MicroGenDX brings state-of-the-art microbial DNA sequencing diagnostics to more patients every day – processing more than 100,000 samples each year. Our mission at MicroGenDX is to improve clinical outcomes by offering clinicians and their patients the most informative and impactful microbial diagnostic tests that science can provide.

MicroGenDX has run more than 500,000 next-gen DNA sequencing tests at our state-of-the-art molecular diagnostic facility. Our advanced instrumentation, including Illumina Miseq sequencers, provides accurate and reliable microbial diagnostics for ENT/AFB, microbiology laboratories, orthopedics, urology, wound care, podiatry, pulmonology, explants, periodontics, podiatry/nail, OB-GYN, infectious disease, and many other medical specialties. Our laboratory is supported by a team of molecular biologists, biochemists, bioinformaticians, computer scientists, and physicians. MicroGenDX employs over 200 passionate employees under a leadership model that swiftly adapts to global health concerns and new technologies. We want to help as many people as possible with microbial identification of challenging infections.

We look forward to assisting you with better treatments so your patients can achieve better outcomes.

Thank vo **Rick Martin**



Please watch our patient stories video for more information.



microgendx.qrd.by/ psvideo

ALL CONTENTS SUBJECT TO CHANGE.

Get more answers.



www.MicroGenDX.com

info@microgendx.com 855.208.0019

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List of important contacts/information

Customer Service

Hours: M-F 8AM-8PM EST (855) 208-0019 info@microgenx.com

Billing

Hours: M-F 8am–8pm EST, Saturday 9am–6pm EST (855) 208-0019, extension 2002 Spanish extension 2011

EOB/Insurance Appeals/Other

Hours: 9AM–6PM EST (855) 208-0019, extension 2003 Spanish extension 2012

My Organization ID: [v	write
------------------------	-------

Prescribing providers for MicroGenDX at this practice: [write in]

Name

Account Executive card here

e in]

NPI



Places to visit on our website

Learn more about how MicroGenDX can help you be effective within your specialty:

microgendx.grd.by/specialties



microgendx.qrd.by/studies



Request a peer consult:

microgendx.qrd.by/peerconsult



Read our blog:

microgendx.qrd.by/blog





Covered insurances

The most up-to-date list of insurances and other billing information can always be found at: microgendx.grd.by/insurances

Medicare Part B (PLA)

Railroad Medicare (PLA) Allwell from MHS Amerigroup **BCBS of Arizona**

- Indemnity Plan
- PPO
- HMO Choice Select
- Senior Preferred
- Neighborhood
- **BCBS Carefirst of DC/Maryland**
- All Plans (EXCLUDING HMO PLANS)
- **BCBS Federal**

BCBS of Idaho

- BING (Bingham Memorial Direct)
- BlueChoice Options HRA Plan
- BlueChoice Options PPO Plan •
- Jewel 881 BlueChoice Options •
- PPO •
- TRAD Traditional Provider Network

BCBS of Illinois

- PPO
- Community Plan
- BCBS of Iowa (Wellmark)
 - All Plans
- **BCBS of South Dakota (Wellmark)**
 - All Plans
- BCBS of Texas
 - HMO
 - PPO
- BCBS of Wyoming (PLA)
 - FFP
 - Blue Select
 - WY Total Choice
 - WY Select •
 - WY Choice

CareFirst BCBS Medicare Advantage PPO

• Contract starts 6/1/22

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Driscoll Health Plan

- CHIP
- STAR
- STAR Kids

FirstCare

- CHIP •
- FirstCare Access PPO
- FirstCare Select HMO
- FirstCare Select Plus HMO
- Hendrick Health Employee Plan •
- Pyco Industries Employee Plan •
- BSW Plus PPO •
- BSW Plus HMO •
- FirstCare Advantage Dual SNP (HMO SNP)
- STAR Medicaid

Iowa Total Care

MDWise

- Hoosier Healthwise
- Healthy Indiana Plan
- Medicare

Meridian Illinois

- Medicaid
- Oklahoma Complete Health Contract starts 6/3/22
- Medicaid
- Medicare
- Commercial-Exchange

Prime Health Services

Providence Washington (Non-Seattle)

- Medicare
- Medicaid

State of WA Dept of Labor

Superior

United Mine Workers

Humana Military

Tricare

Tricare for Life

Triwest



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Carolina Complete

- Absolute Total Care, Inc SC
- Ambetter of Magnolia, Inc MS •
- Ambetter of NC, Inc •
- Ambetter of Peach State, Inc •
- Arkansas Health & Wellness Health Plan, Inc
- Arkansas Total Care •
- Bridgeway Health Plan AZ • Community Solutions, Inc
- Buckeye Community Health Plan, • Inc – OH
- California Health and Wellness • Plan
- Carolina Complete Health, Inc •
- Celtic Insurance Company •
- CeltiCare Health Plan of Massachusetts, Inc
- Coordinated Care Corporation, • dba Managed Health Services -IN
- Coordinated Care of Washington, • Inc
- Michigan Complete Health, Inc •
- Granite State Health Plan, Inc • NH
- Health Net Community Solutions, Inc – CA
- Health Net Health Plan of • Oregon, Inc
- Health Net Life Insurance Company – CA
- Health Net of Arizona, Inc dba • Arizona Complete Health
- Health Net of California, Inc
- Home State Health Plan, Inc MO •
- IlliniCare Health Plan, Inc ٠
- Iowa Total Care, Inc •
- Louisiana Healthcare • Connections, Inc
- Magnolia Health Plans, Inc MS •
- Managed Health Services • Insurance Corporation

- Nebraska Total Care, Inc •
- New York Quality Healthcare Corporation, dba Fidelis Care -NY
- NovaSys Health, Inc AR
- Peach State Health Plan, Inc •
- Pennsylvania Health & Wellness, • Inc
- SilverSummit Healthplan, Inc NV
- Sunflower State Health Plan, Inc • – KS
- Sunshine Health Plan Community Solutions, Inc
- Sunshine State Health Plan, Inc FL
- Superior HealthPlan Community Solutions, Inc
- Superior Healthplan, Inc – TX
- Trillium Community Health Plan, Inc – OR
- Western Sky Community Care, Inc – NM
- AcariaHealth, Inc FL
- Cenpatico Behavioral Health, LLC
- Centurion, LLC
- Envolve Benefits Options, Inc •
- Envolve PeopleCare, Inc •
- Envolve Pharmacy Solutions, Inc
- Envolve, Inv •
- LifeShare Management Group • LLC
- US Medical Management Group LLC
- VPA of Texas, PLLC dba Visiting Physicians Association
- VPA, PC dba Visiting Physicians • Association

State Medicaid

- Alabama
- Alaska
- Arizona •
- Arkansas
- Colorado
- DC
- Georgia
- Illinois
- Indiana
- lowa
- Kansas ٠
- Kentucky (PLA)
- Louisiana
- Maine •
- Michigan
- Mississippi
- Missouri
- Montana •
- Nebraska •
- Nevada •
- New Mexico North Carolina
- Ohio
- Oklahoma
- Oregon •
- Pennsylvania
- South Carolina
- Tennessee
- Texas •
- Vermont •
- Virginia
- Washington
- West Virginia
- Wisconsin
- Wyoming





How-to section



Ordering a test

Providers can order either completed test kits or bulk supplies (including lab requisitions) shipped to their office. With these materials providers can collect samples from patients (please see Collection Instructions Section for more information). As part of sample collection process, providers must fill out a lab requisition with their information and the patient's information.

A provider can also have patients order the test themselves and either bring the kit into the office for sample collection or self-collect the sample at home. In order for a test sample to be processed, the lab requisition must either have the prescribing physician's signature or the prescribing physician's signature must be on file at MicroGenDX.



Complete test kits: microgendx.qrd.by/providerorder



Pre-Filled Lab Requisitions: microgendx.qrd.by/prelabreq



Testing Collection Supplies: microgendx.qrd.by/supplies



Have the patient order the kit for you (send them to this link): microgendx.qrd.by/patientorder

You will need to sign the requisition for them to send this in (or have a signature on file with us).



Have a Provider Service Agreement on file with us: microgendx.qrd.by/psa



Filling out a Lab Requisition

Step 1: Patient information

Please fill out your patient's information or provide patient face sheet (see page 12 for an example of a patient face sheet). For accuracy it is suggested that the patient fill this out.

- Including your patient's email address will give the patient access to our Patient Portal to obtain results (see page 39).
- Including the last four of their social security number will make it easier for patients to call customer service to receive information about their test.

PATIENT INFORMATION				
Name (First and Last): (Include Face Sheet)				
John Smith				
Date of Birth:	Gender		Last 4 of SSN:	
01 _/ 01 _/ 1980	М		1111	
Patient CELL Phone: Patient Email:				
(999) 888-7777	john.smith@example.com			
Address:				
1234 Example ST				
City:		State:	Zip:	
Example City		FL	32822	

Step 2: Clinic and physician information

This must be filled out.

CLINIC INFORMATION	PHYSICIAN INFORMATION	
Clinic Name: Wound Care Co	Physician Name: Gregg Smith	
Organization ID: 112233	NPI#: 1122334455	
Clinic Address: 4321 Place DR, Example City, FL 32832	Physician Name: NPI#:	
Clinic Phone: Clinic Fax: (111) 222-3333 (111) 222-3334	Physician Name: NPI#:	
Clinic Email: wound.care@example.com	Physician Name: NPI#:	

of the lab req. Any healthcare provider who has an NPI number and the ability to prescribe medication may sign for this test.

- The NPI number given MUST be the NPI number of the individual, not the organization or office.
- The organization ID is obtained from MicroGenDX.

Although multiple physicians may be entered into the "Physician Information" section, ONLY ONE box should be checked. This physician should also be the person signing the "Physician Signature" section



Step 3: Specimen Info

Specimen Source: This should indicate the location where the sample was taken from and any clinically relevant context. Examples: "Right nostril" or "Urine from catheter." This will appear on your lab result.

Sample Type: All specimens accepted by MicroGenDX will fall into one or more of these categories. Please select those that most closely apply to your specimen. If sending in hardware, please indicate "Swab."

Step 4: Diagnostic Information

This is information about why you are ordering this test. This section must be filled out if the sample is going to be billed to insurance. Example: Primary Diagnosis: Non-healing surgical wound, Secondary Diagnosis: Diabetes.

DIAGNOSTIC INFORMATION	ICE the
Primary Diagnosis/Clinical Diagnosis:	
Non-healing Surgical Wound	COC
Secondary Diagnosis/Clinical Diagnosis:	Not
Diabetes	• Z-
ICD-10 Codes (common codes on reverse):	• If
E11.622, L97 512	• IC (e
Notes:	th
Previous empiric antibiotic therapy failed	• Fi

Step 5: Insurance Information

Please fill out your patient's insurance information when the patient wants to charge to insurance. Please include a copy of their up-to-date insurance card and demographics sheet.

Note: MicroGenDX is required by law to bill any insurance information put in this section. If your patient wishes to pay directly for this test DO NOT fill out this section. Instead fill out the "Payment Information" section at the bottom of the lab requisition instead.

SPECIM	EN INFO)
Date Colle	cted:	Number of Samples:
4 / 5		1
Specimen S	Source:	
L BAK W	/ound	
Sample Typ	be:	
Blood	Saliva	🖌 Swab
🗌 Fluid	Sputur 🗌	n 🗌 Tissue
Nails	Stool	Urine

CD-10 codes are required for medical necessity. Please see ne back of the lab requisition for a non-comprehensive list of odes.

otes:

-codes cannot be used by themselves, but only as a secondary code.

possible, please use at least two ICD-10 codes (when appropriate).

CD-10 codes are decided on and provided by the prescribing physician examples of commonly used ICD-10 codes are located on the back of he lab requisition).

illing in "Notes" section also helps with insurance coverage.

INSURANCE INFOR	MA	TION	
Primary Insurance: (Send Fro	nt & I	Back of IN	SURANCE CARD)
Medicare Part B			
Claims Billing Address:			
343 Example Way			
Claims City:		State:	Zip:
Example City		FL	^{Zip:} 32922
Subscriber ID:	Med	dicare (Claim Number:

12345678



Step 6: Test and Panel Type

If you are ordering a qPCR+NGS test (blue section) you must first select a panel by checking one of the boxes in Part 1 and then checking the box in Part 2. BOTH BOXES MUST BE CHECKED.

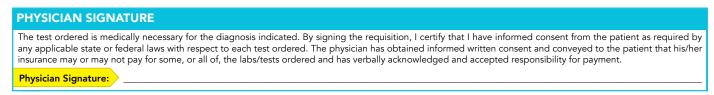
If you are ordering a PCR-only product (purple section), check the box in that section.

qPCR RAPID SCREENING AND NEXT-GEN DNA SEQUENCING TEST			PCR ONLY TEST			
PART 1		PART 2	🗌 Full STI	Basic STI	🗌 HSV	🗌 HPV
Choose Panel Type		Confirm Test Order by checking box below	🗌 MRSA Scre	eening	🗌 Oral H	IPV
 AFB Blood ENT/Pulmonary Nail Orthopedic 	 Rectal Swab UTI/Prostate*(Urine or Semen) Vaginal* Wound *FULL STI Panel can be added 		d of 22 speci	stinal Panel test: ies of bacteria, v Stool in Cary Bla	viruses, and	

Note: "Full STI" may be added to the UTI/Prostate and Vaginal tests (in Part 1) at a discounted rate. The "Full STI" Box must also be checked along with boxes in Part 1 and Part 2.

Step 7: Physician Signature

Please have the prescribing healthcare provider sign this requisition to confirm order.



Step 8: Patient Signature

Please make the patient aware that you are ordering this testing and explain, as needed, the necessity and potential cost of the testing (for information to share with your patient, please see page 37).

The patient MUST sign here to consent to receive this testing.





Step 9: Payment Information

If the patient would like to pay directly for this testing (please see patient self-pay rates on website for each product), they may do so by filling out this section.

This section may also be filled out by those patients requesting that insurance also be billed, because it will allow them to be billed automatically for the difference (up to the self-pay rate) if insurance does not fully cover the full cost of the test (unless MicroGenDX is contracted with that insurance company).

PAYMENT INFORMATION:

Pay By Check (please attach check to this form)
Credit Card Visa MasterCard Other_____

Card #:	_ Expiration (MM/YY):	CVV:



Patient Face Sheet example

This may be sent instead of filling out Patient Information section of the lab requisition.

John S 42 y.o. m		1/1980)
22		
e	Admitting Attending Referring Dx	No ref. provider found
Patient Demographics 1234 Example St. Example City, FL 32822 Emergency Contacts Jane Doe (Aunt) 444-555-7777		Gregg Smith, MD English 111-222-3333
uarantor	C	overages
1ITH,JOHN	MEDICARE	MEDICARE PART A AND B
Self 1234 EXAMPLE ST. Example City, FL 32822	Relation	SMITH, JOHN Self ########
		E IN STATE/MEDICADE IN
999-888-7777	STATE	
	22 s Outpatient Wound Care Co. Demographics ample St. city, FL 32822 ncy Contacts e (Aunt) 444-555-7777 Jarantor IITH, JOHN Self 1234 EXAMPLE ST.	s Outpatient Admitting Attending Attending Demographics ample St. PCP City, FL 32822 Languag Phone ncy Contacts e (Aunt) 444-555-7777 C AITH, JOHN MEDICARE Self Subscriber 1234 EXAMPLE ST. Relation Example City, FL 32822 Sub ID #



Shipping an order

PACKING SAMPLES FOR SHIPMENT

- 1. Place the 90mL Urine Collection Cup into the center/sealable pocket of Biohazard Lab Bag. 2. Place folded Lab Requisition Form into the short pocket of the Lab Bag. 3. IMPORTANT: Place only one Sample and one Lab Requisition in each Lab Bag. 4. Peel strip off Lab Bag to expose adhesive backing and follow instructions printed on Bag to create a continuous, airtight seal. **5.** Place the sealed Lab Bag into the Prepaid FedEx Shipping Box. 6. Close the shipping box and seal with the included clear sealing sticker or tape.



- MicroGenDX.com. Make sure to retain your tracking number.

Scan QR code to locate nearest FedEX Drop Box: microgendx.qrd.by/dropbox



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Receiving a report/registering for the Lab Portal

Create a MicroGenDX online Lab Portal account so your staff can:

- Easily order tests and retrieve reports
- Review sample pickup instructions
- 1. Sign up for a MicroGenDX website account: microgendx.qrd.by/get-started



Provider Portal (lab portal) account: microgendx.qrd.by/registerproviderportal



This is a separate account than your MicroGenDX website account but you may use the same information

microgendx.qrd.by/providerportal



2. A customer service representative will reach out with steps on how to complete registration for the

3. Once your new Provider Portal Account has been approved you may sign in here to receive results:



Missing sample procedure

Customer inquiries regarding missing samples

In the event that a sample does not arrive on time or appears to be lost, please review the following information.

Note: Delays can sometimes occur because the lab requisition was not filled out with the correct information. Please ensure that lab requisitions are included with every sample and filled out completely. The physician signature step can be omitted after signing a Provider Service Agreement with MicroGenDX.

Customer information needed for inquiries

- Patient Name and DOB
- Full Organization Name (please do not use acronyms)
- Full Provide Name
- NGS or COVID sample
- FedEx Tracking Number

Please contact customer service directly to help us locate your missing sample. For self service, please follow these steps:

1. Double-check for the sample in Lab Portal.

- a. Search using each of the following criteria: patient name, patient date of birth, provider name, organization
- 2. Check the tacking number with FedEx.com. Does the tracking number show that the sample was delivered?
 - a. If no delivery: Contact FedEx Customer Service with the tracking number at 1-800-463-3339.
 - b. If delivery is confirmed: Reach out to your account executive and ask them to investigate.



Reading a report (also see larger example of report instructions on following pages)

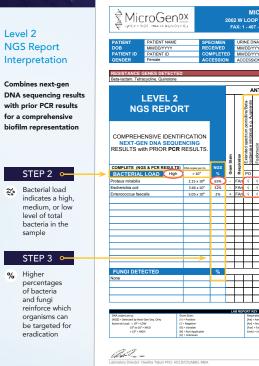
In combination with other diagnostic tools such as WBC, L/E, CRP, and patient symptoms, the Level 2 NGS **Report** refines the antibiotic and antifungal options most appropriate to treat detected microbes, including biofilm communities. The listed antibiotic and antifungal options are representative of effective, widely available antimicrobials, with any detected resistance genes called out in **Step 1** of the report interpretation below.

Step 2 indicates the bacterial load in the sample, which provides an immediate snapshot of infections with potential etiological significance.

The NGS percentages in Step 3 indicate the total distribution of microbes detected in the sample, and are listed from highest to lowest concentration. One treatment approach is to target all the species detected, not just the dominant species. This strategy has to take into consideration the use of multiple antimicrobials and the potential impact to the host.

For example, topical delivery of antimicrobials in wound and ENT treatment allows targeting of microbes with a much lower risk to patient microbiomes throughout the rest of the body. In contrast, IV and oral delivery of systemic antibiotics need to focus on the dominant species to reduce negative impacts on patient microbiomes.

As indicated in Step 4 of the report interpretation below, it might also be the case that one antimicrobial is effective against both the dominant species and most or even all of the other microbes detected in the sample, further refining the efficacy of available options.



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								208 -											
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YYY				PH FA	ION	Ξ				18-883 18-883				-					
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														-			STEP 1		KEY
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		-	-	Ŭ		Ť	-	-	-	R	R	R	R				T		
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																	flexibility in		in a sample, and
_																	targeting		differentiating them
-	_	_				_	_	-	⊢	-							dominant species		into broad categories
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URINE DNA

MM/DD/YYYY

MM/DD/YYYY

RECEIVED

COMPLETED

PATIEN

PATIENT ID

DOB

PATIENT NAME

MM/DD/YYYY

PATIENT ID

Level 2 **NGS Report** Interpretation

Combines next-gen DNA sequencing results with prior PCR results for a comprehensive biofilm representation

STEP 2 -

Bacterial load ~ indicates a high, medium, or low level of total bacteria in the sample

STEP 3 •

Higher percentages of bacteria and fungi reinforce which organisms can be targeted for eradication

	CroGen	STICS	2002 W LOOP 289, SUITE 116 LUBBOCK, TX 79407 FAX: 1 - 407 - 204 - 1401 PHONE: 1 - 855 - 208 - 0019																
PATIENT DOB PATIENT ID GENDER	PATIENT NAME MM/DD/YYYY PATIENT ID Female	R C	PECIMEN ECEIVED OMPLET CCESSIC) ED	MN MN	INE D 1/DD/ 1/DD/ CESS	YYYY YYYY	(PH FA	IONI X			(## (##	#)## #)##	CIAN #-### #-###	## ##	E
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, , ,			ANTIMICROBIALS FOR CONSIDERATION																
COMPREH NEXT-G	LEVEL 2 SS REPO ENSIVE IDENT EN DNA SEQU vith PRIOR PCF	IFICATION		Stain	ration	Extended spectrum penicillins/Beta- lactamase inhibitors e.g. Augmentin	Fosfomycin	Aminoglycosides e.g. Amikacin	Anti-Pseudomonal penicillins/Beta- lactamase inhibitors e.a. Zosvn	e.g Bactrim	Carbapenems e.g. Merrem	Nitrofurantoin e.g. Macrobid	Colistin	Glycopeptides e.g Vancomycin	Linezolid (Zyvox)	Lipopeptides e.g. Cubicin	Aminoglycosides+Aminopenicillins e.g. Ampicillin/Gentamicin	Aminopenicillins e.g. Ampicillin	
	GS & PCR RESULTS	DNA copies per mL > 10 ⁷	NGS %	Gram Stain	Respiration	PO		IV		PO	_	PO		IV	PO		R	R	1
Proteus mirabilis		2.15 x 10 ⁸	65%	<u>-</u>	FAn	_	\checkmark	V	√	FU √	1	FU		IV	FU	IV		FU	
Escherichia coli		3.66 x 10 ⁷	32%	-	FAn	\checkmark	\checkmark	\checkmark	V	V	\checkmark	\checkmark	\checkmark				_		
Enterococcus fae	ecalis	5.05 x 10 ⁴	2%	+	FAn	1	V					V		V	1	V			
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None																			
				-															
DNA copies per g: [NGS] = Detected by Ne Bacterial Load: $<10^{5}$ = 10^{5} to 1($>10^{7}$ = H	LOW ⁷ = MED	Gram Stain: [+] = Positive [-] = Negative [V] = Variable [N] = Not Applicable [U] = Unknown		L	AB RE	[Ae] [An] [Fan	iration: = Aerol = Anae	bic robic Iltative	anaero	bic				[R] = Re []=Emp [PO]= A	oven to esistanc oty Field wailable	e gene: ls deno e in Ora	ective. s detect te Unkr Il formu P] = Top	iown. lations.	

+

GENDER ACCESSION ACCESSION # emale RESISTANCE GENES DETECTED Beta-lactam, Tetracycline, Quinolone LEVEL 2 **NGS REPORT** COMPREHENSIVE IDENTIFICATION NEXT-GEN DNA SEQUENCING RESULTS with PRIOR PCR RESULTS. COMPLETE (NGS & PCR RESULTS) DNA copies per mil NGS BACTERIAL LOAD High > 107 PO IV - FAn √ √ √ √ √ √ 2.15 x 10⁸ 65% Proteus mirabilis FAn √ √ Escherichia coli 3.66 x 10⁷ 32% Enterococcus faecalis 5.05 x 10⁴ 2% + FAn √ √ FUNGI DETECTED Respiration: [Ae] = Aerobic [An] = Anaerobic [Fan] = Facultative anaerobic [Unk] = Unknown etected by Next-Gen Seq. Only Load: < 10⁵ = LOW 10⁵ to 10⁷ = MED > 10⁷ = HIGH [+] = Positive [-] = Negative [V] = Variable [N] = Not Applicable and_ Laboratory Director: Owatha Tatum PhD, HCLD/CC(ABB), MBA

Respiration: Further differentiation of

sampled bacteria to identify aerobic

and anaerobic infections.

KEY

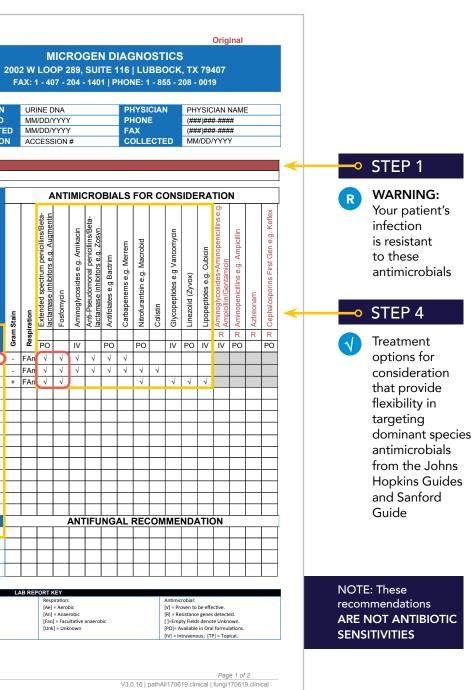
DNA Copies per Gram / Bacterial **Load:** Indicates the number of copies of identified genes per gram of tissue.

The higher this number, the more microorganisms are present.

Gram Stain: Method of immediately identifying any large quantities of bacteria in a sample, and differentiating them into broad categories (grampositive, gram-negative, gram-variable, and gram-indeterminate).

%

qPCR + Next-Generation Sequencing *DNA diagnostics for challenging infection cases*



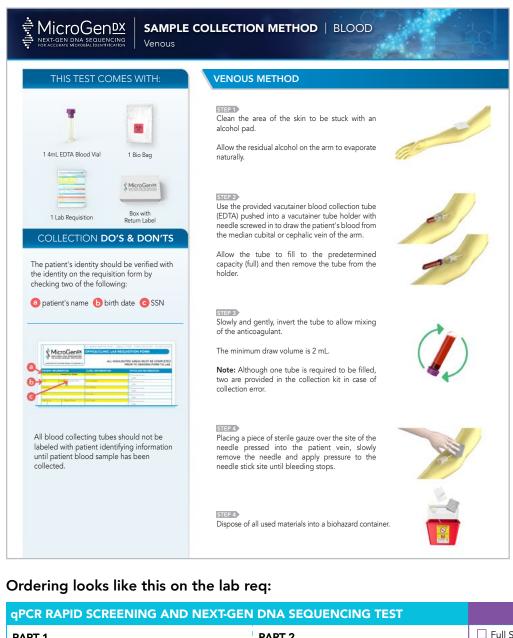
Collection instructions

All collection instructions can be obtained on the website: microgendx.qrd.by/collection





Blood Sample Collection Method



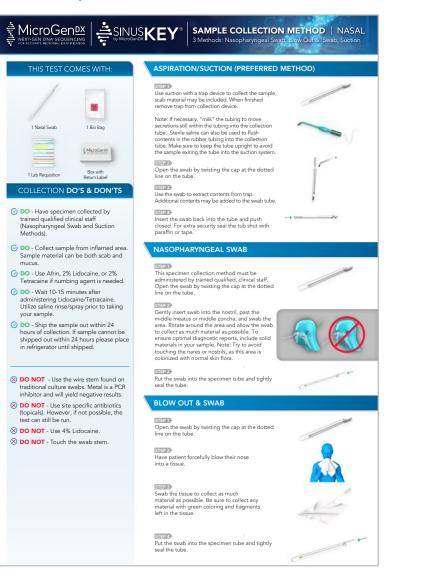
PART 1 ChoosePanelType		PART 2 Confirm Test C
AFB	Rectal Swab	🗹 qPCR Rapic
🖌 Blood	UTI/Prostate*(Urine or Semen)	Compreher
ENT/Pulmonary	🗌 Vaginal*	Unknown M
🗆 Nail	Wound	and Fungi.
Orthopedic	*FULL STI Panel can be added	·

qPCR + Next-Generation Sequencing *DNA diagnostics for challenging infection cases*

QUENCING TEST		PCR ONLY	TEST	
	🗌 Full STI	🗌 Basic STI	🗌 HSV	🗌 HPV
st Order by checking box below	🗌 MRSA Scre	ening	🗌 Oral H	IPV
	nd of 22 speci	stinal Panel tests es of bacteria, v Stool in Cary Bla	riruses, and	



Nasal Sample Collection Method



Ordering looks like this on the lab req:

PCR RAPID SCREENING AND NEXT-GEN DNA SEQUENCING TEST				PCR ONLY TEST					
PART 1		PART 2	🗌 Full STI	🗌 Basic STI	🗌 HSV	🗌 HPV			
Choose Panel Type		Confirm Test Order by checking box below	MRSA Screening		🗌 Oral HPV				
□ AFB □ Blood ☑ ENT/Pulmonary □ Nail □ Orthopedic	Rectal Swab UTI/Prostate*(Urine or Semen) Vaginal* Wound *FULL STI Panel can be added	 ✓ qPCR Rapid Screening and Next-Gen Comprehensive DNA Sequencing for Unknown Microbes including Bacteria and Fungi. 	of 22 spec	stinal Panel tests ies of bacteria, v Stool in Cary Bla	riruses, and				



Stool Sample Collection Method

THIS TEST COMES WITH:	
I Gi Collection Tube Cary Blair w/Indicator I iso Bag I ab Requisition I iso Bag I lab Requisition Box with Return Label COLLECTION DO'S & DON'TS O D - Collect sample in clean container. O D - Wash hands well. Do NOT - Allow sample to touch toilet water or urine.	Cover the toilet bowl with plastic wrap, lift up the toi the plastic wrap across the toilet seat on the plastic w. You can also tape the plas the bowl for additional se Before you defecate, push create a small dip in the p will collect. STEP2 Carefully open the green- spoon-like scoop, add fec until the liquid reaches the label. IMPORTANT: Try to that appear bloody, slimy take sample from each en
O NOT - Take antibiotics. Patient must be off all antibiotics for 2 days prior to collection. This is optimal. However, if not possible, the test can still be run.	STEP 3 Mix the contents of the vi Insert the cap back onto t lid on tightly. Shake the tu with liquid.

Ordering looks like this on the lab req:

qPCR RAPID SC	REENING AND NEXT-GEN	DNA SEQU
PART 1 ChoosePanelType		PART 2 Confirm Test (
 AFB Blood ENT/Pulmonary Nail Orthopedic 	 Rectal Swab UTI/Prostate*(Urine or Semen) Vaginal* Wound *FULL STI Panel can be added 	qPCR Rapi Comprehe Unknown N and Fungi.





microgendx.qrd.by/ stoolvideo

JENCING TEST

Order by checking box below

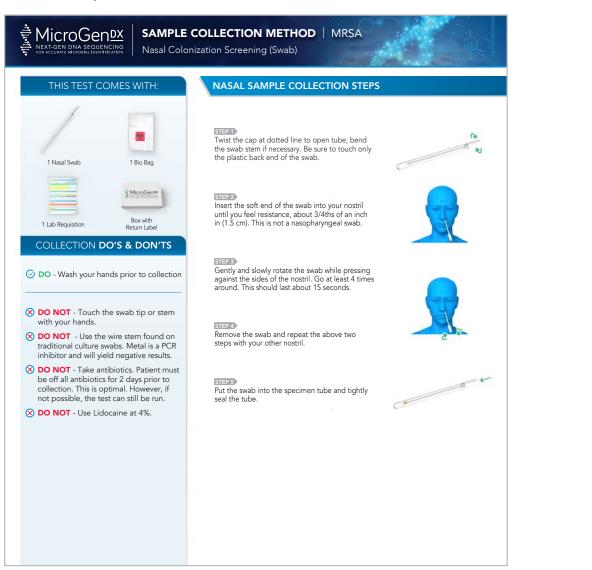
oid Screening and Next-Gen ensive DNA Sequencing for Microbes including Bacteria //or parasites (Stool in Cary Blair Media Only)

	PCR ONLY	TEST		
🗌 Full STI	🗌 HSV	🗌 HPV		
MRSA Scre	ening	🗌 Oral HPV		
	stinal Panel tests		sence	

and of 22 species of bacteria, viruses, and



MRSA Sample Collection Method



Ordering looks like this on the lab req:

PCR RAPID SCREENING AND NEXT-GEN DNA SEQUENCING TEST				PCR ONLY TEST					
PART 1		PART 2	🗌 Full STI	🗌 Basic STI	🗌 HSV	🗌 HPV			
Choose Panel Type		Confirm Test Order by checking box below	🖌 MRSA Scre	eening	🗌 Oral H	HPV			
 AFB Blood ENT/Pulmonary Nail Orthopedic 	 Rectal Swab UTI/Prostate*(Urine or Semen) Vaginal* Wound *FULL STI Panel can be added 	☐ qPCR Rapid Screening and Next-Gen Comprehensive DNA Sequencing for Unknown Microbes including Bacteria and Fungi.	of 22 speci	stinal Panel test: ies of bacteria, v Stool in Cary Bla	viruses, and				



Nail Sample Collection Method

	COLLECTION METHOD
THIS TEST COMES WITH:	CLIPPED NAIL METHOD
I Nail Collection Bag I Bio Bag 1 Nail Collection Bag 1 Bio Bag I Lab Requisition Box with Return Label COLLECTION DO'S & DON'TS O D - Collect nails from infected areas. O D - Rinse nail clippers with saline prior	Clean nails with alcohol wipes. Clean nails with alcohol wipes. If nail clippers are kept in color rinse with saline prior to cuttir using autoclaved clippers. Clip the nail as close to the dir possible. STEP 3 Put the swab into the Nail Collect shut.
to cutting if the nail clippers are kept in cold sterile container. O DO - Wipe nail with Alcohol before sample collection.	SCRAPE NAIL METHOD
 DO NOT - Use any cleansing agent other than alcohol. Biocides and other non-alcohol, agents can cause inconclusive results. DO NOT - Touch the nail samples with hands. DO NOT - Take antibiotics. Patient must be off all antibiotics and antifungals (topicals) for 2 days prior to collection. This is optimal. However, if not possible, the test can still be run. 	STEP 2) Use scalpel to scrape the top shavings. STEP 3) Place nail shavings into the Nail 0 seal the bag shut.

Ordering looks like this on the lab req:

qPCR RAPID SC	REENING AND NEXT-GEN	PCR ONLY TEST					
PART 1		PART 2	🗌 Full STI	🗌 Basic STI	🗌 HSV	🗌 HPV	
Choose Panel Type		Confirm Test Order by checking box below	🗌 MRSA Scre	eening	🗌 Oral H	IPV	
AFB Blood ENT/Pulmonary	Rectal Swab UTI/Prostate*(Urine or Semen) Vacinal*	✓ qPCR Rapid Screening and Next-Gen Comprehensive DNA Sequencing for Unknown Microbes including Bacteria	of 22 spec	stinal Panel tests ies of bacteria, v Stool in Cary Bla	iruses, and		
 ✓ Nail Orthopedic 	Wound *FULL STI Panel can be added	and Fungi.					

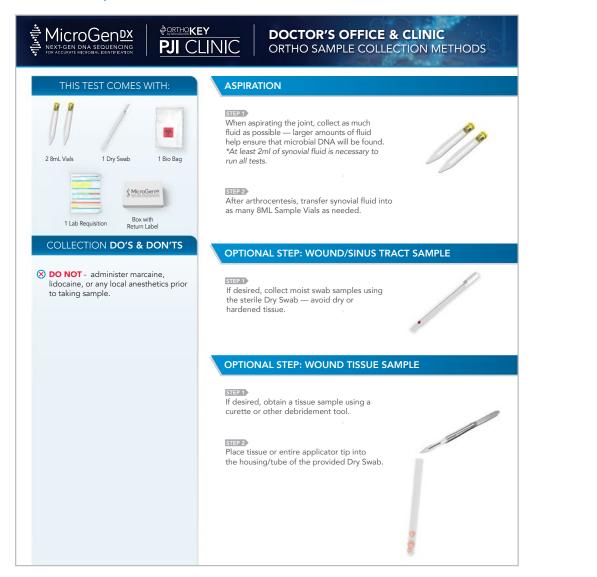




microgendx.qrd.by/ nail



Ortho Sample Collection Method



Ordering looks like this on the lab req:

qPCR RAPID SCREENING AND NEXT-GEN DNA SEQUENCING TEST										
PART 1 - Choose Panel Type Ø OrthoKey PJI Clinic		PART 2 Confirm Test Order by checking box below	🖌 Biomarkers							
Total 165 Bacterial Load and Resistance Genes Quinolone resistance, Methicillin resistance, Vancomycin resistance, Beta-lactam resistance, Carbapenem resistance, Macrolide resistance, Aminoglycoside resistance, Tetracycline resistance, Bactrim resistance, Etended Spectrum Beta Lactamase CTX-M resistance	Bacteria: Enterococcus faecalis, Streptococcus agalactiae (group B), Streptococcus pyogenes (group A), Pseudomonas aeruginosa, Staphylococcus aureus, Klebsiella pneumoniae, Propionibacterium (Cutibacterium) acnes Fungi: Candida albicans		elevated Synovial WBC Elevated Synovial PMN (%) Elevated Synovial CRP							



STEP 1a

STEP 2a

STEP 3c

PJI Sample Collection Method



Make incision - Prior to arthrotomy, aspirate the joint and transfer the synovial fluid into the sterile 50ml vial supplied in the OrthoKey Surgery kit. At least 2ml of synovial fluid is necessary to run all tests.

STEP 2: FLAT SWAB

After removal of modular components, use the CaptiGen Flat Swab, or one piece of gauze to thoroughly wipe down implant surface as well as bone-implant interface. Pus may not provide viable microbial DNA and should be avoided when sampling.

After removal of modular components, use the first Flat Swab or piece of gauze to wipe the surface of the implants, liner and exposed bone. Place the Flat Swab tip, or gauze, inside of the 50ml container. The tip can be detached by depressing the mechanism at the back of the Flat Swab handle.

STEP 3: SECOND FLAT SWAB

Use the second Flat SwabSwab, or gauze piece, to thoroughly wipe the medial and lateral gutters including the posterior region of the joint maximizing tissue surface area.

Transfer the tip of the Flat Swab, or gauze piece, into the same specimen vial already containing the synovial fluid collected. The tip can be detached by depressing the mechanism at the back of the Flat Swab handle.

NOTE:

If implants are removed and the intramedullary canal is exposed... Use a round tipped swab provided in the kit to sample the canal. A rotating motion in the intramedullary region is preferable. Use a different round swab to sample if more than one intramedullary canal is exposed. The round tipped swabs can be placed into their tubing and included in the kit. They do not need to be added to the 50ml vial.

STEP 4: COLLECTING A TISSUE SAMPLE

Using a clean rongeur or appropriate surgical instrument, remove a pea sized amount of tissue from regions of the joint where infection is suspected. Deposit into the same 50ml vial used in Steps 1 and 2.



Ordering looks like this on the lab req:

qPCR RAPID SCREENING AND NEXT-GEN DNA SEQUENCING

Choose Panel Type

CorthoKEY PJI OR (PJI Surgeries) Includes Biomarkers*, qPCR Rapid Screening and Next-Gen Comprehensive DNA Sequencing for Unknown Microbes including Bacteria and Fungi. (*Requires Synovial Fluid) SurgeryKEY (All Other Surgeries) qPCR Rapid Screening and Next-Gen Comprehensive DNA Sequencing for Unknown Microbes including Bacteria and Fungi. (No Biomarkers)



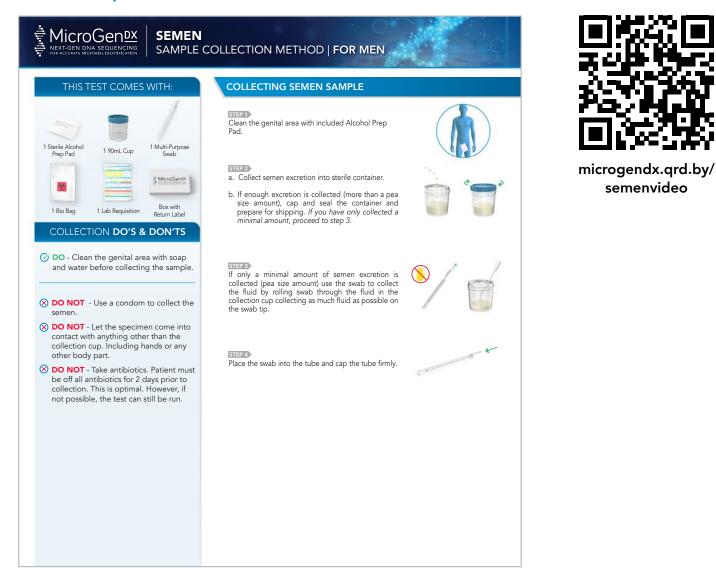




microgendx.grd.by/ ortho-sample



Semen Sample Collection Method



Ordering looks like this on the lab req:

qPCR RAPID SCREENING AND NEXT-GEN DNA SEQUENCING TEST			PCR ONLY TEST			
PART 1		PART 2	🗌 Full STI	🗌 Basic STI	🗌 HSV	🗌 HPV
Choose Panel Type		Confirm Test Order by checking box below	🗌 MRSA Scre	eening	🗌 Oral H	IPV
 AFB Blood ENT/Pulmonary Nail Orthopedic 	 Rectal Swab UTI/Prostate*(Urine or Semen) Vaginal* Wound *FULL STI Panel can be added 	 qPCR Rapid Screening and Next-Gen Comprehensive DNA Sequencing for Unknown Microbes including Bacteria and Fungi. 	nd of 22 spec	stinal Panel tests ies of bacteria, v Stool in Cary Bla	viruses, and	

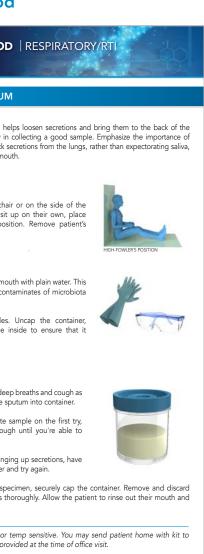


Respiratory Sample Collection Method

MicroGendx REXT-GEN DNA SEQUENCING POR ACCURATE MICROBIAL IDENTIFICATION Sputum	COLLECTION METHO
HIS TEST COMES WITH: Image: provide the sector of	COLLECTING SPUTU Figlain that deep breathing I throat and will be necessary is bringing up sputum, the thick the thin secretions from the ma- SEE? Position your patient in a ch bed. If they are unable to si them in a high-Fowler's po- dentures if they have them. SEE? Have the patient rinse their m will help in reducing cross co- found in the mouth. Put on gloves and goggle creatfully avoid touching the remains sterile. SEE? Have the patient perform 3 de instructed, expectorating the If you don't get an adequate have patient continue to con- collect a minimum of 5ml. If the patient has trouble brim- them breathe into a nebulizer Once you've collected the sp your gloves and wash hands or provide a tissue. Note: Our test is not time or collect if no sample can be pro-
rdering looks like this on	the lab req:

O

qPCR RAPID SCREENING AND NEXT-GEN DNA SEQUENCING TEST			PCR ONLY TEST			
PART 1		PART 2	🗌 Full STI	🗌 Basic STI	🗌 HSV	🗌 HPV
Choose Panel Type		Confirm Test Order by checking box below	🗌 MRSA Scre	eening	🗌 Oral H	IPV
AFB	🗌 Rectal Swab	☑ qPCR Rapid Screening and Next-Gen	Gastrointe	stinal Panel tests	for the pre	sence
🗌 Blood	UTI/Prostate*(Urine or Semen)			es of bacteria, v		
ENT/Pulmonary	🗌 Vaginal*	Unknown Microbes including Bacteria	or parasites (S	Stool in Cary Bla	ir Media Or	ıly)
🗆 Nail	☐ Wound	and Fungi.				
Orthopedic	*FULL STI Panel can be added					

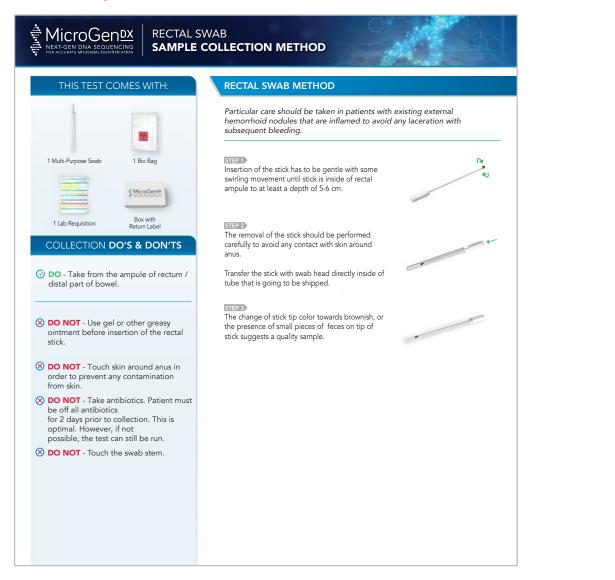




microgendx.qrd.by/ sputumvideo



Rectal Sample Collection Method



Ordering looks like this on the lab req:

qPCR RAPID SCREENING AND NEXT-GEN DNA SEQUENCING TEST			PCR ONLY TEST			
PART 1		PART 2	🗌 Full STI	🗌 Basic STI	🗌 HSV	🗌 HPV
Choose Panel Type		Confirm Test Order by checking box below	🗌 MRSA Scre	eening	🗌 Oral H	IPV
Blood ✓ U ENT/Pulmonary ↓ V Nail ↓ V	Rectal Swab JTI/Prostate*(Urine or Semen) /aginal* Nound JLL STI Panel can be added	 ✓ qPCR Rapid Screening and Next-Gen Comprehensive DNA Sequencing for Unknown Microbes including Bacteria and Fungi. 	nd of 22 spec	stinal Panel tests ies of bacteria, v Stool in Cary Bla	riruses, and	

•1]]1•

Urine Sample Collection Method

THIS TEST C	OMES WITH:	COLLECTING
1 90mL Urine Collection Cup	1 Bio Bag	STEP 1 Wash hands thorou the urinary exit with tissue, blot off the u part of genital area
1 Lab Requisition	Box with Return Label	STEP 2> Spread a clean tissu toilet bowl. Remove place it top-side do
O DO - Clean the ge and water before	collecting the sample.	open urine cup nex not to touch the rin or body surface at a
DO - Ship the sam collection. If this is refrigerator until s internationally ple	nce of first sample.	For Women: Befor avoid touching the For Men: Before ur (if uncircumcised), a opening.
	a catheter, Lidocaine nple invalid or give	STEP 4) Hold the empty cup
be off all antibiotic collection. This is		into toilet, not cup, through then conti urinating into cup u level with the red a more than 1/2 full.
		STEP 5 Secure the lid tigh on the cup and tu This indicates the

Ordering looks like this on the lab req:

qPCR RAPID SCREENING AND NEXT-GEN DNA SEQUENCING TEST				
PART 1 ChoosePanelType		PART 2 Confirm Test Order by checking		
 AFB Blood ENT/Pulmonary Nail Orthopedic 	 Rectal Swab UTI/Prostate*(Urine or Semen) Vaginal* Wound *FULL STI Panel can be added 	PCR Rapid Screening and N Comprehensive DNA Sequer Unknown Microbes including and Fungi.		







microgendx.qrd.by/ v0g9r6

box below

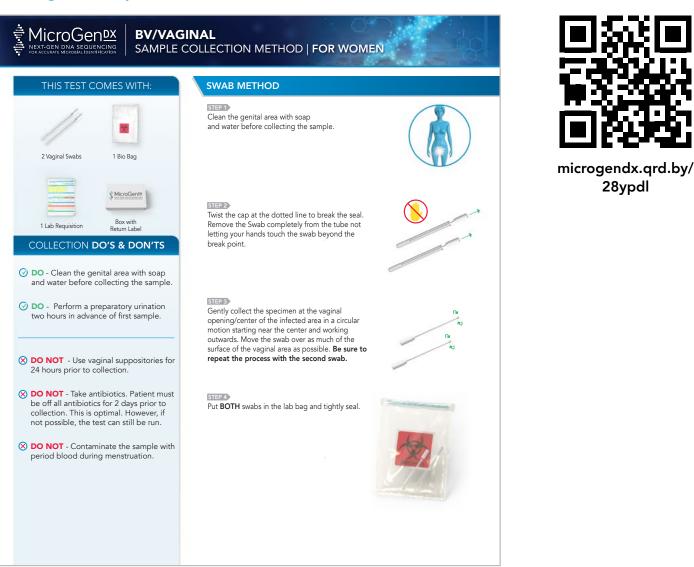
Next-Gen encing for ng Bacteria

	PCR ONLY TEST				
	🗌 Full STI	🗌 Basic STI	🗌 HSV	🗌 HPV	
	MRSA Scre	ening	🗌 Oral HPV		
r	Gastrointestinal Panel tests for the presence of 22 species of bacteria, viruses, and				

/or parasites (Stool in Cary Blair Media Only)

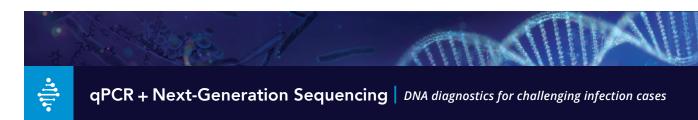


BV/Vaginal Sample Collection Method

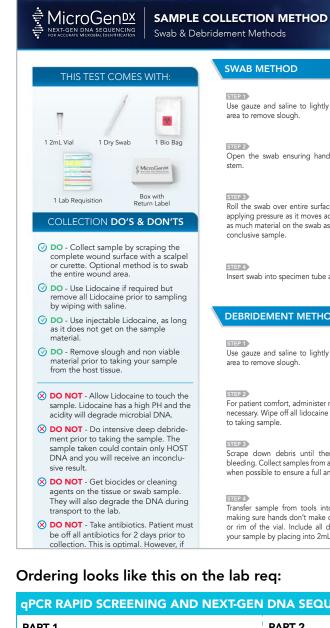


Ordering looks like this on the lab req:

qPCR RAPID SCREENING AND NEXT-GEN DNA SEQUENCING TEST			PCR ONLY TEST			
PART 1		PART 2	🗌 Full STI	🗌 Basic STI	🗌 HSV	🗌 HPV
Choose Panel Type		Confirm Test Order by checking box below	🗌 MRSA Scre	ening	🗌 Oral H	IPV
 AFB Blood ENT/Pulmonary Nail Orthopedic 	 Rectal Swab UTI/Prostate*(Urine or Semen) Vaginal* Wound *FULL STI Panel can be added 	 ✓ qPCR Rapid Screening and Next-Gen Comprehensive DNA Sequencing for Unknown Microbes including Bacteria and Fungi. 	of 22 speci	stinal Panel tests les of bacteria, v Stool in Cary Bla	viruses, and	



Wound Sample Collection Method



qPCR RAPID SCREENING AND NEXT-GEN DNA SEQUENCING TEST			PCR ONLY TEST			
PART 1		PART 2	🗌 Full STI	🗌 Basic STI	🗌 HSV	🗌 HPV
Choose Panel Type		Confirm Test Order by checking box below	🗌 MRSA Scre	eening	🗌 Oral H	IPV
🗆 AFB	🗌 Rectal Swab	☑ qPCR Rapid Screening and Next-Gen	Gastrointe	stinal Panel tests	s for the pre	sence
🗌 Blood	UTI/Prostate*(Urine or Semen)	Comprehensive DNA Sequencing for ar	of 22 spec	ies of bacteria, v	riruses, and	
ENT/Pulmonary	🗌 Vaginal*	Unknown Microbes including Bacteria	parasites (S	Stool in Cary Bla	ir Media Or	nly)
🗆 Nail	✓ Wound	and Fungi.				
Orthopedic	*FULL STI Panel can be added					

WOUND	- to
v wipe the surface	
ds do not touch the	8
ce area of the wound cross the wound. Get s possible to ensure a	2
and seal tightly.	
DD	
v wipe the surface	
numbing agent when gel with saline prior	-
ere is a little bit of all areas of the wound nd accurate sample.	2
to 2mL specimen vial - contact with the sample debridement material in L vial or the swab tube.	1



How to order +STI

To add +STI to a urine, vaginal, or semen test, complete the form as shown in the following graphic:

qPCR RAPID SCREENING AND NEXT-GEN DNA SEQUENCING TEST		PCR ONLY TEST				
PART 1		PART 2	🗹 Full STI	🗌 Basic STI	🗌 HSV	🗌 HPV
Choose Panel Type		Confirm Test Order by checking box below	🗌 MRSA Scre	eening	🗌 Oral H	IPV
 AFB Blood ENT/Pulmonary Nail Orthopedic 	 Rectal Swab UTI/Prostate*(Urine or Semen) Vaginal* Wound *FULL STI Panel can be added 	✓ qPCR Rapid Screening and Next-Gen Comprehensive DNA Sequencing for Unknown Microbes including Bacteria and Fungi.	of 22 spec	stinal Panel test: ies of bacteria, v Stool in Cary Bla	iruses, and	



Info for patients

Why is your health provider ordering this DNA diagnostic test?

Maybe you have an infection that keeps coming back. Or you have a new infection that you want quickly and accurately diagnosed. A DNA diagnostic test from MicroGenDX can identify the potential causes, whatever your infection is and wherever it's located in your body.



Greater reliability

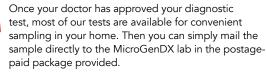
MicroGDX's qPCR+NGS DNA diagnostic testing is much more accurate and reliable than standard lab cultures, which often don't identify all of the pathogens involved in an infection. In fact, MicroGenDX can identify more than 50,000 bacteria and fungi that may be in a sample, including all of the ones that culture can't.

Faster results to your physician



qPCR will identify major pathogens and antimicrobial resistance genes in just 24-48 hours. After this, in 3.5 days, Next-Gen DNA Sequencing (NGS) will identify all infective bacteria and fungi in a sample — and also show which pathogens are most abundant and should be considered in treatment.

Making it easy for you



No more guesswork



MicroGenDX qPCR+NGS tests take the guesswork out of diagnosing infections, so that health providers have the information they need to help you heal.

Most tests cost \$199; contracted insurances may change this rate.

qPCR + Next-Generation Sequencing *DNA diagnostics for challenging infection cases*



Growing cultures vs DNA analysis

😳 Culture Lab	MicroGen DX DNA Lab
Identifies less than	Identifies 100%
1% of the microbes	of the microbes
in a sample	in a sample
15%-30%	99.9%
accuracy	accuracy
50% chance of "no growth" results	Matches DNA to 50,000+ microbes
Up to 20+ days	Returns results
for results on fungi	in 3-4 days

For a handout with this information to give to your patients, please contact your account executive.



Patient payment information



IMPORTANT PATIENT INFORMATION

What You Need to Know:

Medicare/Insurance:

MicroGenDX will file claims to Medicare, Medicare Advantage, Medicaid, Medicaid Advantage, Federal Plans and all commercial plans EXCEPT Aetna Commercial Insurance.

Patient Obligation:

For any patient responsibility after insurance has processed, we will send you a statement. If Insurance reimburses the patient for service rendered by MicroGenDX, we will expect you to send us the check or make a payment in the amount that was reimbursed to you. If a non-contracted insurance does not pay, we will bill the patient \$199 directly.*

*Certain products have different prices. Please see the "I am a patient" section of the ordering part of the website.

Cash Payment:

Tests can be paid for directly by the patient using the below methods. Tests can also be purchased in advance of use by the patient.

Payment can be made via:

- Check or Money Order
- Credit Card
- Calling the Billing Department
- Online

21-0037-04



Get more answers. www.MicroGenDX.com 855.208.0019



Patient website: microgendx.qrd.by/ patientwebsite



Where to see patient self-pay pricing: microgendx.qrd.by/ patientorder



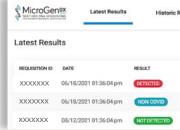
Patient billing information: microgendx.grd.by/ patientbilling



Patient Portal instructions



navigate to http	croGenDX test results, s://microgendx.qrd.b code on the right with	oy/myresults	
2. If you do not hav	ve an account, select I	Register here.	
to the Terms & (quired information an Conditions before clic se your same email ad quisition form.	king Register.	MicroGenDX NEXT-GEN DNA SEQUENCING NEXT-GEN DNA SEQUENCING NEXT-GEN DNA SEQUENCING Sign In Extension
from results@mi	il inbox for a verification crogendx.com and clico ord button in the ema	ck the	Sign In English ~
5. Set your passwo	rd and log in.		SIGN IN
5. Click View deta i	Is for your test results.		Forgot your Password? If you dont have an abcount Register here
Minore Controller Minore Contr	Registration Prof Name* Dender* Gender* Dender* Dender* Dender* Dender* Directive* Directive*	Endl* Drail Drail Meets Address Language* Useful	Last 4.555 Devid Bes* Last 4.559 Devid Bes* Dete 4.559
MicroGenex Inclusion backbacker	Results Historic Results RESULT Of pm DETECTD PR CODE	() VEW DETALS	Please contact Customer Service at 855.208.0019 or info@microgendx.com for assistance accessing



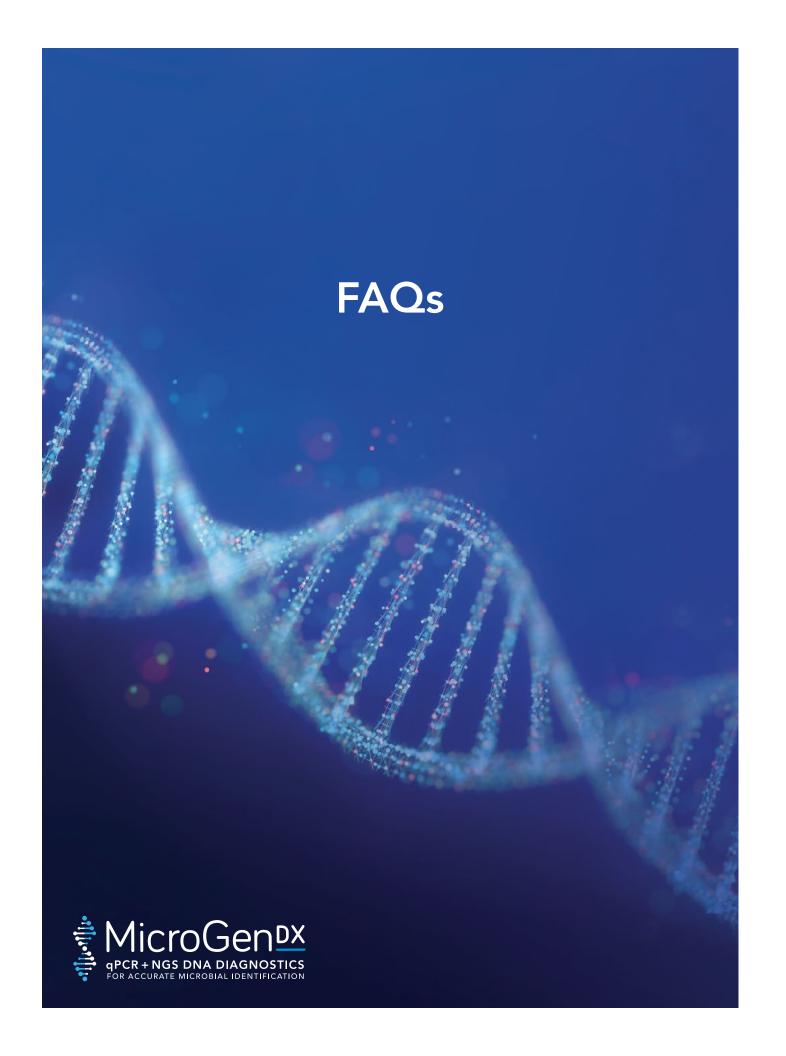




Patient Consent Form

Please inform any patients that you intend to test through MicroGenDX that it may not be fully covered by their insurance, and therefore it will be an additional cost. It is recommended that you get the patient to sign a patient consent form in addition to the lab req, and send that along with the lab requisition.

	Patient Acknowledgment, Consent and Authorization Form for MicroGenDX Testing
Patient Initials	
	I,, hereby give my consent to authorize my treating physician to order the MicroGenDX test if deemed medically necessary.
	I understand that the MicroGenDX testing laboratory is designated to conduct DNA analysis tests for infectious disease and provide diagnostics to determine the absence or the presence of microbial species in suspected infection sites through the use of my sample(s) as specified by the test to assist in my physician's determination of treatment decisions.
	I understand that MicroGenDX will bill most insurance plans and that MicroGenDX participates with Medicare and other governmental payers.
	I understand that my insurance company will review the claim and determine my responsibility for cost (patient responsibility).
	I understand that if paid out of pocket, I am responsible for the cost of testing based on MicroGenDX current price list as indicated on https://microgendx.com/microgendx- patient-test-service-dm-intl/
	I understand that I am responsible for any amounts not paid by insurance for reasons including but not limited to, non-covered, and non-authorized services.
	I permit a copy of this authorization to be used in place of the original.
Patient Signa	ature: Patient Name Printed:
Date:	.//
a sample with 99.	X: MicroGenDX is a CAP and CLIA certified lab utilizing Next Generation DNA sequencing to identify the microbes in 2% accuracy. Through the utilization of our curated database of 50,000+ microbial species, MicroGenDX provides r patients with the most informative microbial diagnostic testing that science can offer; resulting in better outcomes.
provided and repo	nal culturing of samples, Next Generation DNA Sequencing is able to extract the microbial DNA from the sample In the bacteria and fungi that may be causing the infection without having to grow anything. This technology allows e accurate diagnostics resulting in improved treatment and healing times in clinical outcomes.
	on MicroGenDX can be found at: www.microgendx.com or customer service can be reached at 855-208-0019.





Company FAQs

How is MicroGenDX different from other reference laboratories?

MicroGenDX is an innovative, CAP accredited, CLIA licensed, molecular diagnostic laboratory. MicroGenDX uses a 2-Part DNA testing service, combining both guantitative Polymerase Chain Reaction (qPCR) and Next Generation Sequencing (NGS) technology. This process uses MicroGenDX's proprietary bioinformatics system and curated database that provides precise detection of infectious diseases at high levels of sensitivity and specificity.

What certifications does MicroGenDX have?

MicroGenDX is CAP and CLIA certified. The College of American Pathologists (CAP) is a laboratory accreditation program that is widely recognized as the gold standard and has served as a model for various federal, state, and private laboratory accreditation programs throughout the world. The Clinical Laboratory Improvement Amendments (CLIA) establish quality standards for all laboratory testing to ensure the accuracy, reliability, and timeliness of patient test results regardless of where the test was performed. MicroGenDX is also approved for use in the state of New York.

How long has MicroGenDX been in business?

MicroGenDX was founded in 2008 under the DBA Pathogenius by Randy Wolcott, MD of Southwest Regional PCR. In 2017 the company was acquired and rebranded as MicroGenDX Laboratory. Collectively this laboratory has been used by more than 10,000 healthcare providers and delivered over 500,000 NGS lab results.

What are the key benefits of using MicroGenDX's service?

- 24-hour turn-around for gPCR lab results (determined by sample receipt)
- Detection of resistance genes
- NGS results in just 3-5 business days
- Cost reduction and avoidance •
- Reduced need to prescribe antibiotics and better antibiotic stewardship
- Increased heal rates (in combination with targeted antimicrobial therapy)
- Increased patient satisfaction
- culture technology

• Greater clinical value by reducing the subjectivity of identification associated with conventional



Technology FAQs

What is qPCR?

Quantitative Polymerase Chain Reaction (qPCR) is a molecular biology technique that amplifies a DNA base pair sequence up to several orders of magnitude (billions and trillions of copies). gPCR is a proprietary technology that accomplishes the task of DNA amplification in a multiplex format, such as amplifying the DNA of multiple organisms in a single reaction.

What is Next Generation Sequencing (NGS)?

Next Generation Sequencing (NGS) refers to non-Sanger-based high-throughput DNA sequencing technologies. Millions or billions of DNA strands can be sequenced in parallel, yielding substantially more throughput and minimizing the need for the fragment-cloning methods that are often used in Sanger sequencing of genomes.

What distinct advantages does MicroGenDX NGS technology offer?

Advantages include:

- Superior specificity of 99.9% microbes within an infection site
- Fast results in 3-5 business days (determined by sample receipt)
- Simultaneous identification of bacteria fungus and antibiotic resistance genes
- Viable to use while patient is already on antibiotics
- Increased sensitivity and specificity •
- Simplicity of sample collection
- Samples are not sensitive to time or temperature

Which panel should I order?

For bacterial and fungal infection, choose the qPCR panel type that best applies to the infection in Part 1 and check the box for Part 2.

Why does MicroGenDX send out two separate lab reports instead of both Level 1 (qPCR) and Level 2 (NGS) at the same time?

Level 1 gPCR detects microbes on the chosen panel within 24 hours along with bacterial load. It also detects 17 resistance genes for immediate antibiotic therapy. Note: Resistance genes reported may be present in bacteria reported in the Level 2 (NGS) test.



Level 2 (NGS) is delivered within 3-5 business days of sample receipt. The superior data delivered in the Level 2 report provides a list of all the bacteria and fungi detected within the sample and their relative abundances. With this next level of data, physicians can target therapy. This report will also list all organisms and resistance genes detected in Level 1 (gPCR).

Does MicroGenDX test for antibiotic susceptibilities?

No. However, we do test for the following resistance genes:

- Quinolone
- Methicillin
- Vancomycin
- Beta-lactam
- Carbapenem
- Macrolide
- Aminoglycoside
- Tetracycline
- Bactrim •
- Extended Spectrum Beta Lactamase CTX-M

We also provide the antimicrobials for consideration for each species detected. These antimicrobials are based on the Johns Hopkins and Sanford guides. Please note the antimicrobials offered for consideration do not take into account patient antimicrobial allergies and prescription is at healthcare provider discretion. Please consult local antibiogram and infectious disease professionals for additional guidance, if necessary.

Does MicroGenDX perform gram stains?

No. MicroGenDX does molecular testing, not microbiological testing. However, we do specify the class of antibiotics per species found from the National Library of Microbiology.

FedEx[®] Shipping FAQs

How many lab bags can I put in one FedEx[®] box?

You may fill the box with as many lab bags as possible that will still allow the box to close well. Please seal the box with tape or use the included seal sticker for extra security.



How do I schedule a FedEx[®] pick-up?

Call FedEx® at 1-800-GOFEDEX (1-800-463-3339) and give them the tracking number (12-digit number under the barcode). When calling say "agent" twice to speak to an agent. Let them know it's a biohazard prepaid pick-up.

Can I take the FedEx[®] package to a FedEx[®] location?

Our packages are accepted at FedEx® main facility locations and FedEx® drop boxes. FedEx® office locations will not accept this type of package. Visit FedEx.com to find a location near you.

I am out of FedEx[®] labels. What can I do?

Call 1-855-208-0019 and request that more labels be shipped to you. If you require a label for a same-day shipment, one can be emailed to you. FedEx[®] labels cannot be faxed due to the poor reproduction quality of fax machines.

How can I verify that my package arrived at MicroGenDX?

Please record the tracking number for any package sent. Go to FedEx.com and enter the tracking number of your package to check the delivery status.

What is the latest time I can call for a FedEx[®] pickup?

FedEx® routes may vary from location to location. Call 1-800-GO-FEDEX (1-800-463-3339) to obtain a pickup schedule for your area. Only request a FedEx Express[®] pickup schedule, because other FedEx[®] methods do not apply.

Can I give the package to any FedEx[®] driver?

Only FedEx Express[®] drivers will accept UN3373 Clinical Paks. FedEx Ground[®] drivers will not accept packages classified as such.

Supplies FAQs

What options are available for sending in supply orders?

In addition to online (see previous How-To section), supplies can be ordered via phone (1-855-208-0019) or email (supplies@microgendx.com).



What if I did not receive enough supplies - or the wrong supplies?

Please contact customer service at 1-855-208-0019

How long does it take for supplies to be shipped?

All supply orders are shipped via FedEx[®] flat rate two business day delivery.

What volume of supplies will I receive?

You order the amount of supplies you need based on your need.

What should I do if I have not received my supply order in the estimated time?

Please call the customer service line at 1-855-208-0019 if you have not received your supplies in two days.

What should I do if I have not received my test results?

If you have not received your results within 48 hours, please call customer service at 1-855-208-0019.

Who do I call if I am having FedEx[®] issues?

Please call MicroGenDX customer service at 1-855-208-0019 with any issues or go to https://microgendx.com/contact-microgen-dx/ to contact us. We will help resolve the issue or connect you with a FedEx[®] representative.

What if I am out of shipping boxes?

You may use any sturdy box to ship samples. Be sure to contact MicroGenDX for a shipping label. You can order more boxes from microgendx.com

Clinical Diagnosis FAQs

Is it appropriate to make treatment decisions based solely on the results of a qPCR or the NGS test?

Diagnostic tests such as gPCR and NGS are tools used in conjunction with patient symptoms, history, and other appropriate companion diagnostic tests (complete blood count, inflammatory markers, etc.) that the provider deems appropriate to properly diagnose and treat your infection.



Does the information obtained with conventional culture correlate with MicroGenDX lab results?

Multiplex and comprehensive molecular technology is more sensitive than culture and can reliably detect multiple organisms in the specimen in the presence of antimicrobial therapy. NGS removes the human bias and variation of culture from microbiology laboratories and does not require organism viability. Results might not always correlate since NGS can detect organisms that are not readily grown in culture.

What is the sensitivity and specificity for NGS?

Both sensitivity (or the limit of detection [LoD]) and specificity of NGS testing are determined as a part of our validation protocol. The steps outlined by the Clinical Laboratory Standards Institute are summarized in a document prepared by MicroGenDX and available for circulation to our clients and their staff. Additional information about the sensitivity and specificity of a particular target on any one of the panels is also available upon request.

What are important considerations in diagnosing urinary tract infections (UTI)?

Recurrent or chronic UTIs are sometimes the result of more than just a single infectious organism. Urine culture is biased towards a single infectious organism based on colony-forming unit (CFU) count, possibly leading to inappropriate therapy. Some problematic organisms are not readily grown in culture, which may lead to incorrect treatment or non-treatment. An advantage of NGS is the ability to test and detect multiple organisms simultaneously, including those that might not grow readily in culture. And if the patient is currently on antibiotic therapy or has a recent history of antibiotic therapy, detection of pathogens by NGS is not impacted by the presence of antibiotics.

Testing FAQs

If a patient is on anti-herpes medication, will it interfere with the test results?

Anti-herpes medications disrupt the process by which the virus makes copies of itself and spreads to new cells. The antiviral works by inhibiting an enzyme that the virus has but human cells do not, and therefore interrupts the virus' ability to synthesize its DNA. By reducing the replication of the herpes virus, the number of virus particles shed by the host is reduced and tests (even molecular assays) might not always be able to detect viral shedding.

Does MicroGenDX test for parasites?

Yes. The Gastrointestinal Panel includes tests for Giardia lamblia and Cryptosporidium parvum.



When I order the UTI Panel, will I receive a list of antibiotic resistances? Yes.

Does MicroGenDX test for Sexually Transmitted Infections (STIs aka STDs)?

Yes. We currently offer multiple qPCR options for STI testing and our NGS will pick up some bacterial STIs as well.

Lab Report FAQs

How do I retrieve my lab reports?

There are three ways to retrieve your lab reports:

- 1. MDX labs Secure Portal
- 2. MDX secure email
- 3. Secure FAX

How can I better understand my qPCR Level 1 and NGS Level 2 lab reports?

MicroGenDX provides peer discussion services to help you go over difficult reports. For general questions ask your MicroGenDX representative.

What do the "antimicrobials for consideration" sections indicate?

We provide antimicrobial options for consideration for each species detected. These antimicrobial options are based on the Sanford Guide and Johns Hopkins Guides. When a more typical bacteria like E. coli is detected that is easily grown in the micro lab, your local antibiogram that tracks local resistance patterns should be referenced, although this will only apply to 20-25 microbial species that are easily grown in culture.

Why do some species show up in Level 2 but not Level 1?/Why is there disagreement between the Level 1 (qPCR) and Level 2 (NGS) results?

When a species is detected by qPCR but not by NGS:

• qPCR can be more sensitive, detecting organisms below the NGS detection threshold, which is 2% relative abundance. Species under the 2% threshold are not included on NGS results.



When a species is detected by NGS but not qPCR:

- The key difference between the two technologies is discovery power. gPCR is limited to the organisms that are included on the panel. While NGS is also limited by the database size, sequence databases are much larger than gPCR panels and the MicroGenDX database currently houses sequences from over 50,000 unique bacterial and fungal species.
- When an organism is included on the gPCR panel but is only detected by NGS, it is likely that mutations in the primer or probe binding sites have prevented binding and may represent strain level differences. This scenario is precisely why MicroGenDX uses gPCR and NGS concurrently as the two technologies complement each other.

Specimen Collection FAQs

Which specimens are acceptable?

We accept urine, blood, fluid, bone, tissue, hardware, mucus, fecal matter, semen, sputum, nail clipping, scrapings, and swabs. Each sample will have its own guidelines. Please refer to the "How to Collect a Sample" information available for every test (and reviewed in the previous Collection Instructions section).

Does MicroGenDX accept tissue as a specimen source?

Tissue can be accepted as a specimen source, but it is recommended that the tissue be no larger than the size of a pea.

A client has a bronchial aspirate specimen that is clotted. Can the specimen be submitted for respiratory panel testing?

Yes.

When swabbing a wound, should I swab some of the area or all of it?

Be thorough swabbing the entire area of suspected infection site. Detailed instructions are in the collection instructions section of the website.

Do I collect the sluff in my collection process?

Yes. Sluff will carry the DNA of microbes.

Is urine an acceptable specimen for the Bacterial Vaginosis and Candidiasis panels?

Yes.

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What is the proper amount of urine for a specimen?

Add approximately 8 mLs of urine.

Can a a urine or vaginal sample be collected during menstruation?

Yes. For highest guality sample, please avoid getting menstrual fluid in the sample as much as possible.

Are there any holistic/natural remedies that can interfere with the test?

Please avoid contact of sample with holistic/natural treatments to ensure a quality sample. For example: Oil of oregano is an antimicrobial and may interfere with sample quality.

Q: Does urine have to be on ice?

No.

If I missed the last pick up from FedEx[®], can I ship the following day or will I need to recollect the sample?

The next day or week is just fine. DNA is not easily affected by time and temperature. If you are not able to ship out the same day or even missed last time on a Friday, ship the sample the next business day. Please do not hold the sample.

Negative or Inconclusive Lab Report

Q: Why did I receive a negative report?

Five reasons why your sample might have been compromised:

- 1. Sample was collected from a site where there was no microbial species.
- 2. Biocides or Lidocaine at 4% or higher was on the sample.
- 3. Sample contained an overabundance of host DNA.
- 4. Sample contained only nonviable material i.e., pus, mucus.
- This can occur if the patient was on antibiotics while taking the urine sample.

5. In the case of urine, an antibiotic active metabolite was in the sample vial and degraded the DNA.



Antibiotic Sensitivities & Viable vs Nonviable Bacteria

Can NGS technology replace traditional culture if it doesn't provide antibiotic sensitivities?

Reasons NGS can replace culture include:

- MicroGenDX provides antibiotic resistance by detecting the resistant gene for the antibiotic classes.
- Culture sensitivities can only be performed if the microbe "grows."
- Being able to culture (i.e. "grow") a microbe is not the determining factor to verify if the species is a problem for the host.
- Only 1% of all known microorganisms can be grown in culture. •
- The MicroGenDX database contains more than 50,000 species of microbes.
- A micro lab cannot provide the same lab sensitivities of the more than 10,000 species MicroGenDX has detected in human samples.
- ECSMID guidelines make the point that antibiotic sensitivities have no clinical value when treating a biofilm infection.
- Breakpoints to determine S-I-R have been established for planktonic bacteria. However, breakpoints haven't been established for the biofilm or community of microorganisms.

How do you determine if the bacteria species are viable?

Dead or nonviable bacteria DNA degrades within 24 hours within the host environment.

After viable or live bacteria are removed from the host environment, it will take about five days for the DNA to die or degrade and become nonviable.

- 1. If you refrigerate the sample it will be good for weeks. If you freeze the sample, the DNA will not degrade, and it will be good forever.
- 2. Due to the rapid degradation of DNA in dead bacterial cells, it becomes extremely challenging for sequencing technology to reach the threshold of DNA reads. If we don't achieve enough DNA reads, we cannot detect the species.
- 3. If the bacterial species is listed in our report it has met our criteria for DNA reads.

What do I treat?

Treatment decisions are based on multiple diagnostic criteria. The MicroGenDX report is not to be used in isolation. A common approach is to treat the dominant species when there is a concern for using multiple antimicrobials.



Is there a cut off-off for how many species to treat?

No. Multiple species identified could be interpreted as a biofilm. In the case of biofilm infections, the microorganisms are a "collaborative community" and are highly synergistic. When the sample is taken from a site other than the mouth, sinus cavity, gut, or areas in the body where we have an established microbiome, there are no commensal bacteria (good bacteria). Commensals need specific host-related mechanisms, and those host-dependent processes are not possible in wounds, RTI, UTI, or joint infections.

What is found in noninfected patients?

MicroGenDX provides a report on the microorganisms that were detected based on the sample sent to us from the patient. Depending on where the sample was taken, a natural microbiome might be present. However, all species detected might not be pathogenic. Healthcare providers should consider other indications of infection in addition to the MicroGenDX report when making treatment decisions.

Why doesn't the combined percentage of species add up to 100%?

MicroGenDX only reports species that make up more than 2% of the DNA detected.